

JOINT SCRUTINY WORK PROGRAMME REVIEW

Report of the Head of Scrutiny

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1. PURPOSE OF REPORT

- 1.1 To enable the Committee to agree a balanced future work programme.

2. SUMMARY

- 2.1 At the OSC meeting held 10 November 2016 the committee agreed that the new Committee should consider “the work programme, attached as Appendix 1, to ensure it still reflected the Committee’s focus.” It was noted that the annual scrutinies would remain on the work programme e.g. the IP Budget Scrutiny, Crime and Disorder, Hertfordshire Safeguarding Adults Board (HSAB) and Hertfordshire Safeguarding Children Board (HSCB) topic groups.

- 2.2 To assist members in setting the future work programme the scrutiny officer was tasked with meeting the chief officers to discuss outstanding items on the work programme, suggestions arising from the Integrated Plan (IP) scrutiny and for the chief officers to identify forthcoming issues affecting the department.

- 2.3. The report covers

- Outstanding items remaining on the previous work programme
- Scrutinies suggested at the IP scrutiny
- Topics identified by chief officers
- The motions referred by full Council (21 March 2017) for OSC to consider
- Suggestions for lunchtime seminars
- Member Bulletins (a short information paper for members)
- Chief officer to attend OSC to address specific issues

3. RECOMMENDATIONS

That the Committee agrees

- 3.1 a balanced future work programme
- 3.2 that items added prior to May 2015 are removed
- 3.3 to remove issues to be addressed by a Cabinet Panel

- 3.4 to remove items that can be addressed effectively by a bulletin
- 3.5 items for lunchtime seminars
- 3.6 the chief officer themes at 11 of this report.
- 3.7 to identify scrutinies to be added to the work programme
- 3.8 to identify the scrutinies for HSC to consider adding to its work programme

4. BACKGROUND –

- 4.1 The Head of Scrutiny met with the Hertfordshire County Council's directors to review the departmental items remaining on the joint OSC & HSC work programme.

5. OUTSTANDING ITEMS REMAINING FROM THE PREVIOUS WORK PROGRAMME

The Committee is invited to consider whether it wishes to retain or delete the following outstanding items that remain on the work programme.

- 5.1 Herts for Learning (HfL) – to review its progress against its original objectives since it was established; also to include the role and impact of the governance team.
Added to the work programme **October 2014**
- 5.2 Children's Centres: "To investigate the effectiveness of 0 – 5 early years services in supporting vulnerable families and narrowing the wellbeing and attainment gaps"
Scrutiny scheduled for **11 July 2017**
- 5.3 Special Educational Needs – follow up scrutiny to review progress made on the 'journey' implementing the new legislation.
Added to the work programme **October 2014**.
- 5.4 Crime & Disorder Annual Scrutiny: 2017: Domestic Abuse
Scrutiny currently scheduled for **autumn 2017**
- 5.5 Hertfordshire Safeguarding Adults Board Annual Scrutiny: how partners work together on shared agendas e.g. domestic abuse, hospital safeguarding, SARs
Scrutiny currently scheduled for **autumn 2017**
- 5.6 Hertfordshire Safeguarding Children's Board Annual Scrutiny
Scrutiny currently scheduled for **autumn 2017**.
- 5.7 To scrutinise Community Protection's preventative work with Public Health, establishing the effects and benefits
Scrutiny currently scheduled for autumn 2017
- 5.8 To evaluate the effectiveness of the new Council website (18 months after implementation).

Added to the work programme **April 2015**

- 5.9 Children and Adolescent Mental Health Transformation Board (CAMHS)
Scrutiny currently scheduled for **autumn 2017**
This is to be commissioned by HSC
- 5.10 Effectiveness of SERCO contracts
On the work programme from **March 2014**
- 5.11 Delayed Transfers of Care (HSC)
Scrutiny currently scheduled for **2017/18**
This is to be commissioned by HSC
- 5.12 Secondary and primary school place planning
Added to the work programme **February 2015**
- 5.14 To review Hertfordshire's Household Waste and Recycling Centre (HWRC's) and commercial waste facilities to ensure greater compatibility and cooperation between the public and private facilities: and to prevent the unauthorised use of the HWRC's for disposal of commercial waste clarifying the cost to the Authority.
Added to the work programme **June 2016**
Suggest that OSC request a Bulletin to outline issues.
- 5.15 Review of the implementation of the Care Act via one of the following themes carers, advocacy or prevention
Added to the work programme **June 2016**

6. SCRUTINIES SUGGESTED AT THE IP SCRUTINY

The Committee is invited to consider whether it wishes to add the following items identified during the IP scrutiny to its work programme.

- 6.1 To undertake a review of the provision of day services
- 6.2 To review whether the nine Delivering Special Provision Locally Areas (DSPLA) are performing consistently across the county.
- 6.3 To review of the effectiveness of the Herts Infrastructure and Planning Partnership (HIPP). Widen to include Community Infrastructure Levy (CIL):
To establish how well the two tiers of planning authorities work together specifically regarding HIPP and CIL.
- 6.4 To review the Intelligent Transport Solutions (ITS) project to determine its success or otherwise.
- 6.5 "To review how well HCC and districts work together to address the issue of damage from individual drivers and organisations causing a hazard, or damage to verges and footways in accordance with the Highways Act 1980"
Paper due at panel. **Scrutiny to follow during 2018/19**

7. **The motions referred by full Council 21 March 2017 to be referred to OSC, for consideration.**

The Committee is invited to consider whether it wishes to add the following items referred by full Council to its work programme.

Council minutes (21 March 2017) *“In accordance with Standing Order 9(8), the Chairman advised Council that the motion stood referred to the Overview and Scrutiny Committee for consideration.”*

7.1 *“This Council requests the Highways Cabinet Panel to review the current Highways contracts to ensure they are fit for purpose and to identify changes to improve the performance of the said contractors.”* Motion 16A

7.2 *“This Council requests the Highways Cabinet Panel to review the outcome of the changes to the fault reporting system and responses brought in last year that has elongated the time for repairing faults and to consider what effect these changes have had on service delivery, complaints and performance.”* Motion 16B

7.3 *“Whilst noting that the Enhanced Maintenance Programme brought for the current financial year was to also undertake a one-off clearance of gullies Council notes that many are still outstanding and thus requests that the Highways Cabinet panel undertakes a review of this process that has meant an 18 month cycle of gully cleaning and also to review if this is cost effective or adequate. As part of the review the Highways Cabinet Panel should review the inability of reported faults being shown on the fault reporting system.”* Motion 16C

8. **TOPICS IDENTIFIED BY CHIEF OFFICERS**

The Committee is invited to consider whether it wishes to add the following items identified by chief officers to its work programme.

8.1 Attainment Gap & Disadvantaged Pupils: Children’s Services

8.2 Sustainability & Transformation Plan (STP) to focus on the Prevention strand.
Scrutiny late 2017.

8.3 A review of commissioning and joint commissioning by Children’s Services and Health & Community Services to assess how effectively the commissioning teams assess needs, demography and plan for future services.

8.4 Potential move of F&R to the PCC. “To consider the impact on HCC and Hertfordshire of the move by Fire & Rescue to the Police & Crime Commissioner (PCC) considering budget implications, service delivery and partnership working”
Scrutiny Jan 2018 following Panel

8.5 HCS workforce strategy (carer workers etc.)

8.6 Adult mental health – how well performing and value for money are adult social care mental health services in Hertfordshire.

- 8.7 Local Enterprise Partnership (LEP): an analysis of the wider economic environment that LEP and other agencies (including HCC) are working in. To be preceded by a lunchtime seminar for members outlining the work of the LEP
Scrutiny May 2018
- 8.8 The director of HCS has asked OSC to consider a pre Care Quality Commission (CQC) inspection review of HCS performance

9 BULLETINS

The Committee is invited to consider whether it wishes the proposed bulletins outlined here to be commissioned.

- 9.1 The Hertfordshire Care Quality Standard – expectations on quality
- 9.2 Information and advice provision for social care self-funders in Hertfordshire, including in hospitals

10 LUNCHTIME SEMINARS

The Committee is invited to consider whether it wishes the proposed lunchtime seminars outlined here to go ahead.

- 10.1 An overview of the two safeguarding boards to clarify members responsibilities and the role and purpose of the annual scrutiny
7 September 2017
- 10.2 Outlining the work of the LEP
Late autumn 2017
- 10.3 An outline of social services to cover assessments, eligibility criteria, charging, services and reviews (HCS)
- 10.4 Social services' interface with the NHS and options for integration

11 CHIEF OFFICERS ATTENDING OSC

At its meeting on 10 November 2016 the Committee agreed to the introduction of provision for a chief officer to attend a meeting to address a specific issue or questions decided, in advance, by the committee. The Committee is invited to consider whether it wishes to invite chief officers to attend a future committee as outlined here.

- 11.1 The Chief Fire Officer to attend a future OSC to outline:-
- the cost and benefits of Rescue Service staff being trained in medical trauma care when responding to ambulance call-outs
 - Day-Crewing Plus initiative.
- September 2017**
- 11.2 The Deputy Director Environment to attend a future OSC to outline the issues arising from fly-tipping.

12. FINANCIAL IMPLICATIONS

- 12.1 There are no financial implications arising from this report.

Background Information

OSC Minutes 10 November 2016
IP Minutes 26 January & 2 February 2017
Full Council Minutes 21 March 2017
OSC Minutes 28 March 2017